

Hearts of London (Group) Ltd 98 Hatton Garden, London EC1N 8NX

# **Jewellery Mounter**

**Competitive Salary** 

# About Queensmith

Queensmith offers a uniquely immersive jewellery buying experience, inviting clients into our part-showroom, part-workshop headquarters, where they'll come face to face with our gemmology experts, designers, and goldsmiths. We're breaking down the barriers that make jewellery-buying complex and intimidating. We're making bespoke - simple.

Since launching in 2016, we have twice won UK Bridal Jeweller of the Year at the UK Jewellery Awards, helped tens of thousands of couples partner up with our bespoke engagement and wedding rings and maintained a hard-earned 5 star rating on Trustpilot from our loyal customers.

Our mission is to democratise diamond jewellery by offering a modern and transparent approach to the jewellery buying process.

### Purpose of the Role

The Jewellery Mounter role is integral to the production of our engagement rings, wedding rings and fine jewellery, and the right candidate will show meticulous attention to detail when carrying out their work. As well as a number of manufacturing tasks, including cleaning and assembling castings, resizing, polishing and repairs. Working alongside a talented team of specialist goldsmiths & setters and an eagle-eyed Production team, our standards are high - and we expect you to constantly strive for the very best.

You'll be joining a proud team of top-talent - celebrate your hard work with team outings and bonus schemes. Got something exceptional to show us? We can't wait to see what you can do.

# **Primary Duties & Responsibilities**

The following duties are not shown in order of priority or frequency and it is not an exhaustive list. As an SME business, you will be required to assist and support the organisation in multiple areas, but the primary duties and responsibilities of the Jewellery Mounter are listed below:

- Cleaning and assembling 18ct Gold and Platinum castings to a high level
- Resizing engagement rings, diamond set bands, wedding bands using a laser
- Profiling and polishing
- Responsible for both the maintenance and cleaning of equipment and workshop tools
- Responsible for keeping the mounting department and workshop spaces clean, safe and
- tidy while adhering to relevant workplace safety standards
- Clearly communicate with the Production team should any queries arise during tasks
- Manage time effectively, to complete jobs on team to high standards
- Ensure the valuable items you work with are secure at all times
- Support with retail operations when required
- Liaising with our security officer regarding security if required. Follow the company's security and product handling procedures at all times.

• Follow company policies as laid out in the Staff Handbook and Health and Safety Policies at all times (e.g lateness/sickness etc)

## Ideal Candidate

- Jewellery making degree or equivalent
- At least 1-2 years bench experience (specifically in Fine Jewellery)
- Competent jobbing skills
- Laser-welding experience
- Exceptional eye for detail
- Strong work ethic
- Exceptionally tidy
- Ability to work quickly & efficiently
- Sense of ownership and pride in your performance and its impact on a company's success
- Critical thinker and problem-solving skills
- Team player
- Good time-management skills
- Great interpersonal and communication skills

Job Type: Full-time (40 hours Monday to Friday) Location: 98 Hatton Garden EC1N Salary: Competitive, depending on experience Holiday: 25 days (plus bank holidays)

### What we can offer you

**// Incredible work** - be part of a mission-driven business that is transforming the diamond jewellery buying experience and disrupting the status-quo.

**Discretionary bonus -** we offer annual performance-based bonuses based on above-and-beyond contributions to the business.

 $\widehat{\mathbf{m}}$  Central London office - you'll work out of our beautiful Queensmith showroom and HQ in Hatton Garden with flexible working options.

Regular socials - We take our team out for drinks and food, on the house of course!

**\*** 25 days holiday - All of our team members get 25 days paid holiday + bank holidays, and we make sure you take them.

**Family & friends discount -** Enjoy discounts for close friends, family and yourself on all of our products.